

Pre-Bid Conference Responses for Expansion of Common Services Centres (CSCs) scheme in Self-Sustainable Financial Framework

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Sl. No.	Section No.	Page No.	Reference/ Subject	Clarification Sought	TSCA Remarks
1.	Annexure-2	128	TSCA Support for VSAT Connectivity Issues	Will TSCA/DIT continue to extend their Support for resolving VSAT connectivity issues?	Yes, TSCA/DIT will extend support in resolving VSAT Connectivity Issues as per the scope of CSC Expansion Project.
2.	Annexure-6	172	Refund of EMD and Performance Security Deposit Money	When EMD and Performance Security Deposit Money will be refunded to Bidders and selected SCA?	The Security/ Performance Security deposited at the time of signing of the contract will be returned back after successful completion of the contract/project period. Whereas, EMD money of unsuccessful bidders will be returned after the completion of bid evaluation process leading to the selection of L1 Bidder and placement of Letter of Intent/Work Order. If agreed, the EMD of the successful bidder may be adjusted in the Performance Security by depositing the difference amount of Performance Security or Alternatively EMD could be refunded back by taking fresh Performance Security.
3.	4.6	21	Preference to the GP/ADC villages where NOFN connectivity started	How the preference should be given to the GPs/ADC villages where NOFN connectivity is reflected operational or work-in progress for making them operational as per Annexure-1?	It is just suggested that the Bidder may give the preference for GPs/Villages locations where NOFN is either operational or work has already started for NOFN as indicated in Annexure-1. NOFN is being considered as reliable Internet Connectivity source at GP/ADC Village level including remote areas.

					Bidders need to verify the latest status of NOFN by their own sources.
4.	2.2 a)	10	Purpose of CSC Expansion Scheme	As it seems that there are IT enabled projects exist, then is it require new technology from SCA or only infrastructure building and manpower support needed from SCA?	SCA will be responsible for activities as per the scope of the CSC Expansion project.
5.	4.13 B)	27	Exclusion of existing CSCs locations from CSC Expansion project	What will happen to the existing CSC after the RFP?	All the Existing CSCs locations are out the Scope of CSC Expansion Project. New CSCs cannot be setup at the same GP/ADC villages where CSCs already exist as per Annexure-2.
6.	4.13 B)	27	Exclusion of existing CSCs locations from CSC Expansion project	Are those CSCs will come under new one or the existing SCA will handle those?	All the existing CSCs locations (Refer Annexure-2) are out the scope of CSC Expansion Project.
7.			Name of Existing SCA(s)	Who is the existing SCA?	Basix India and Computer Print are existing SCAs in the state.
8.	10.9	74	Cost of Preparation of Bids	Is there any specific format to prepare the cost of the bid/ commercial bid?	Commercial Bid will not be required for CSC Expansion project. As per Section 10.9, it is stated that the bidder will borne all the expenses for bid participation or any other such activities related to the bid process.
9.	4.4.2	18	Service Centre Agency (SCA) Structure	Will SCA be allowed to add other Promotion Activities and Services of public interest on the delivery channel developed by SCAs outside the government domain?	Yes, SCA will be allowed to add new services outside the Government domain with-in the purview of the CSC Expansion project. TSCA will extend full support in expending the portfolio for services by SCA/VLEs for the benefit of the common citizens and CSC-VLEs.
10.	4.4.2	18	Service Centre Agency (SCA) Structure	Will SCA need to seek the permission for deciding the	Rate card should be finalized with the consultation from TSCA before offering new

				Rate Chart for Services Identified by own?	services to the citizens.
11.	4.4.2	18	Service Centre Agency (SCA) Structure	Will Skill Development Training Offerings be considered as part of CSC Expansion Project if any bidder is working as Training Partner for NSDC (National Skill Development Corporation-PMKVY) Mission.	Skill Development Training is a separate project. However, if any CSC will be identified as Skill Development Training Center with-in the scope of CSC Project, SCA will seek the prior approval from responsible authority and if allowed, such trainings will be offered as CSC Service.