

**Clarification of queries received for RFP (2<sup>nd</sup> call) for selection of FMS service provider for IT Bhavan**

<b>Sl</b>	<b>Clause Number</b>	<b>Existing clause</b>	<b>Query</b>	<b>Clarification</b>
1	5.1.3, 5.1.4, 5.1.5	5.1.3 Visual inspection of HT & LT panels every day, cleaning of panel, recording of various data including; voltage, power, energy at different areas. Periodic checking of protection relays for correct operation, tripping etc. 5.1.4 Visual checking of 11 KV substation and transformers as installed including all Equipment. 5.1.5 Visual inspection of main L.T. panel and capacitor panel, checking of breaker operation, replacement of any blown control fuses/ indicating lamps, recording readings of voltmeter, ammeter, kWh meter, etc. Cleaning of panel and periodic checking of relays for proper tripping.	Please clarify if any major equipment damage (like transformer is it comes under this scope)? Is the scope of work starts from after transformer or from transformer?	All major equipment listed in point 4 will come under scope of work. For detail scope of work please refer point 5. Maintenance of Transformer is under scope of work.
2	5.3.4	Coordinating with the AMC Vendor to identify the nature of the problem and taking corrective action.	Is there any AMC Vender?	Please refer annexure IV, point 14.1
3	5.1.16	Liasioning with AMC Vendor/ Contractor and Day to Day Execution of AMC.	Is there any AMC Vender or contractor?	OEM for LT & HT Panel is Incotech Engineer (P) Ltd.
4	5.2.8	Periodic checking and maintenance of All Electrical equipment and Earthing system as per IS/ National/ International standards as applicable.	Please specify among IS/National/International Standards?	Please follow the CPCB (Central Pollution Control Board) guidelines for Generators.
5	5.2.6	Monitoring the consumption of Diesel and lube oil. Keep a check on the levels of the Diesel storage tank and individual day tanks daily and report for the same.	Who will provide the cost of Lube oil?	TSCA will provide cost on actual consumption basis.
6	5.2.11	Liasioning with AMC Vendor/ Contractor and Day to Day Execution of AMC.	Is there any AMC Vender or contractor?	Please refer annexure IV, point 14.7
7	5.2.14	Diesel cost will be paid by TSCA on submission of bill on actual consumption basis.	Please clarify the term 'actual consumption' and process of verifying the actual consumption?	TSCA/DIT officials will maintain Stock register for Diesel consumption
8	5.3.4	Coordinating with the AMC Vendor to identify the nature of the problem and taking corrective action.	Is there any AMC Vender for UPS?	Please refer annexure IV, point 14.2

9	5.3.5	Replacement of consumable and Non-consumable Parts according to their expiry of lifetime at the cost of the bidder.	Is the batteries of the UPS comes under consumable parts? If yes, does the cost of battery increase with the market price as bidding done 2/3 years back?	Batteries will not be considered as consumable parts.
10	5.4.15	Annual Maintenance Contracts of fire detection & alarm system and liasioning with comprehensive AMC Vendor/ Contractor and Day to Day Execution of AMC.	Is there any specific brand engaged and who is the AMC Vendor/ Contractor Please clarify?	Please refer annexure IV, point 14.1
11	5.5.4	Annual Maintenance Contracts of Chillers and liasioning with AMC Vendor/ Contractor and Day to Day Execution of AMC.	Is there any specific brand engaged and who is the AMC Vendor/ Contractor Please clarify for AC Chiller?	Please refer annexure IV, point 14.9
12	5.5.5	Replacement of consumable and Non-consumable Parts if any according to their expiry of lifetime.	Is the Gas of the AC Chillers comes under consumable parts?	Gas will not be considered as consumable parts.
13	5.7	Operation & Maintenance of Low Voltage Systems (Transformer)	Capacity of the transformer? If the transformer breakdown will it be cover under the scope of work? If yes, same branded transformer required or not?	For transformer details, please refer Please refer annexure IV, point 14.7. Replacement of Transformer is out of scope of this tender document.
14	5.9	CCTV System	If due to any reason data loss occur who will be responsible please clarify?	The selected agency must ensure that there is no data loss.
15	5.10.5	Check inventory of spares & consumables.	who will maintain the inventory of spare?	The selected FMS agency will maintain the required inventory of spares.
16	5.10.4	Co-ordinate with Original Equipment Manufacturer (OEM) of auto flush system.	Is it mandatory to coordinate with OEM of auto flush system?	It is desirable to coordinate with OEM for better and faster services. However, the mandatory items for which OEM authorization is required is mentioned in the RFP.
17	5.10.6	Replacement/Repair of any damaged equipment.	Is replacement/repair of any damage equipment done from inventory?	If requires spares which are available in inventory, may be used for repair of equipment.

18	5.12.7	Annual Maintenance Contract of the Lifts and liasioning with AMC Vendor/ Contractor and Day to Day execution of AMC.	Is there any existing vender? Is there any water leakage in lift pit?	Please refer annexure IV, point 14.10. As on RFP publish date, no such incident is reported.
19	5.13.3	Since all the facilities would be in warranty, repair and replacement of spare parts would be covered. The FS provider would be responsible for safe upkeep and maintenance of facility equipment and getting service and parts needed from the AMC provider within the shortest time possible. Procurement of necessary spare parts and renewal of the AMC both at the cost of the bidder.	Please clarify the point and please mention previous date of installation make model no, warranty end date? Is there any replacement after installation?	The OEM of Iron Removal plant is “Adhikary Group of Company”, warranty of the Iron Removal plant is expired on 31-12-2016. No major spare is replaced as on RFP publication date.
20	5.14.3	Floors	For any replacement of Tiles on floors effect of non-availability of same product on the scope?	Best effort should be made to closely match with the existing floor tiles installed in the building.
21	5.14.7	False Ceiling	Please mention the material use in the false ceiling?	Mainly Mineral Fibre Board is used as false ceiling in IT Bhavan.
22	5.14.8	Terrace Floor	Is there any existing roof treatment done previously? Is there any requirement of roof treatment?	As on the RFP publishing date, roof treatment has not been done neither it has been felt required.
23	5.14.9	Internal roads and pavements	Is there any water lockage in internal roads & pavements?	As on the RFP publishing date, such issue is not noticed yet.
24	5.14.10	Cubicles and furniture	Is there any requirement weekly report submission?	Weekly report should be submitted.
25	5.14.12.iv	Preparation of Budget for the AMC for the above building maintenance.	Clarify the point?	Proper clarification has been given during the pre-bid meeting.
26	5.17.vii	Complete Disaster Management in case of Emergencies/ Disasters with effective involvement during the crisis management like fire accidents and bomb threats and during periodical drills which includes.	Clarify the point?	Proper clarification has been given during the pre-bid meeting.

27	5.19	Manpower to be deployed at IT Bhavan	In 5.17 it is mentioned total security guard no (2+1+1=4) and in 5.19 Sl. no.6 security guard mentioned 3 each shift per day Please clarify?	Proper clarification has been given during the pre-bid meeting. Security guard will be deployed as per table 5.19
28	NA	Generic query	Is there any current damage or require replacement exist?	No major damage to the building is noticed as on RFP publication date neither any major replacement is needed.
29	NA	Generic query	Effect of 'Act of God' on the AMC?	Terms & Condition of the agreement will be governed as per "Terms and Conditions of engagement", point 10.
30	NA	Generic query	Effect of any accidental outraged like fire, bomb blast, riot, robbery on AMC?	Terms & Condition of the agreement will be governed as per "Terms and Conditions of engagement", point 10.
31	NA	Generic query	Authority should ensure the architectural drawing, structural drawing, plumbing drawing, firefighting drawing, electrical drawing, networking drawing under this scope of AMC and the work done as per drawing please mention any change already done?	No major change has been done as on RFP publication date.
32	NA	Generic query	As it is a big project covering variety of sector under a single umbrella is it possible to extend the bid period. The bid submission date extends more than 3 weeks?	IT Bhavan needs an FMS Service provider on very urgent basis. This is being 2 <sup>nd</sup> call of same tender, sufficient time has been given to all prospective bidders. Hence, extension of the last date of bid submission is not possible at this moment.