

No.F.8(2)-Fin(G)/2019/1276  
GOVERNMENT OF TRIPURA  
DEPARTMENT OF FINANCE  
(PENSIONERS' GRIEVANCE CELL)

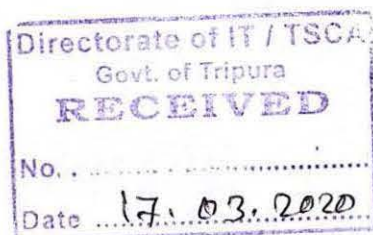
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Dated, Agartala, 13<sup>th</sup> March, 2020

**NOTIFICATION**

With a view to strengthen grievance redressal mechanism, prompt and quick disposal of grievances of pensioners and/or their dependents, the Government in the Finance Department has created a Cell under the nomenclature of "Pensioners' Grievance Cell" for the pensioners and/or their dependents under the State Government at Room No.3212 (2<sup>nd</sup> Floor) of Civil Secretariat, Agartala. The Pensioners' Grievance Cell after receiving the grievances from pensioners and/or their dependents will attempt to dispose the application (s).

State Government pensioners and/or their dependents having grievances relating to pension matters may visit the Pensioners' Grievance Cell at Room No.3212 (2<sup>nd</sup> Floor) of Civil Secretariat, Agartala during the office hours to register their grievances in written along with supporting documents. The State Government has also set up a Call Centre in the Pensioners' Grievance Cell and installed a telephone vide number(0381) 241-8118 for the pensioners and/or their dependents to lodge their grievances during the office hours.



  
(Tanusree Deb Barma, IAS)  
Secretary to the  
Government of Tripura

To

1. The Secretary-In-Charge.....Department.
2. All Heads of Departments, Government of Tripura.

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Copy to:-

1. The Principal Secretary to the Hon'ble Governor, Tripura, Agartala.
2. The Addl. Chief Secretary to the Hon'ble Chief Minister, Tripura, Agartala.

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3. The PS/PA to all Hon'ble Ministers, Tripura, Agartala.
4. The PS/PA to the Chief Secretary, Tripura, Agartala.
5. The Accountant General (A & E), Tripura, Agartala.
6. The Director, Information and Cultural Affairs, Agartala to publish the same in 02(two) nos. largest circulated daily local newspapers.
7. The Director, Information and Technology, Agartala to upload the same in the State Govt.'s Portal.
8. All Treasuries Officers/Sub-Treasuries Officers.
9. The Web Administrator, Finance Department to upload the same in the Web site of Finance Department.
10. The In-Charge, State Portal, Directorate of Information Technology to upload the same in the State Portal.

Copy forwarded to:-

1. The Secretary, Ministry of Personnel Public Grievances & Pensions, Department of Pension & Pensioners' Welfare, Government of India, Lok Nayak Bhawan, Khan Market, New Delhi-110003.
2. The General Manager, Reserve Bank of India, Government Banking Division, Agartala, Tripura West.
3. The General Manager/Assistant General Manager, State Bank of India, Centralized Pension Processing Cell (CPPC), Guwahati, Assam.
4. The General Manager/Deputy General Manager, SBI/UBI/UCO Bank, Agartala, Tripura West.

Copy further forwarded to:-

1. The General Secretary, Tripura Senior Citizen & Pensioners' Sangh, Chandrapur, BMS Office, Agartala.
2. The President, All Tripura Pensioners' Association, Post Office Chowmuhani, Agartala.
3. The General Secretary, Government Pensioners' Association Tripura, Ujjayanta Market, Agartala.